Ewing Christian College
An Autonomous Constituent College of University of Allahabad A Christian Minority College of the Church of North India, Diocese of Lucknow Study to show thyself approved unto God

STUDENT SATISFACTION SURVEY (2021-2022) KEY INDICATOR - 2.7.1 UNDER CRITERION II OF TEACHING - LEARNING AND EVALUATION

A Student Satisfaction Survey was conducted online by Internal Quality Assurance Cell (IQAC) through college website. The students of different streams of the Academic Session 2021-22 are participated in the survey. The responses are analysed and the results are as follows:


| S. N. | Question | Percentage of Responses under each score |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1. | How much of the syllabus was covered in the class? | 30 to $54 \%$ | 55 to 69\% | 70 to 84\% | 85 to 100\% | Below 30\% |
|  |  | 6.40 | 14.25 | 32.51 | 40.10 | 6.74 |
| 2. | How well did the teachers prepare for the classes? | Indifferently | Poorly | Satisfactorily | Thoroughly | $\begin{aligned} & \text { Won't teach } \\ & \text { at all } \end{aligned}$ |
|  |  | 5.72 | 10.58 | 48.72 | 29.78 | 5.20 |
| 3. | How well were the teachers able to communicate? | Always effective | Generally ineffective | $\begin{gathered} \text { Just } \\ \text { satisfactorily } \end{gathered}$ | Sometimes effective | Very poor communicat on |
|  |  | 40.70 | 6.83 | 18.86 | 27.05 | 6.57 |
| 4. | The teacher's approach to teaching can best be described as | Excellent | Fair | Good | Poor | Very good |
|  |  | 30.12 | 9.81 | 23.04 | 7.08 | 29.95 |
| 5. | Fairness of the internal evaluation process by the teachers. | Always fair | Sometimes unfair | Unfair | Usually fair | Usually unfair |
|  |  | 38.48 | 16.21 | 6.83 | 32.94 | 5.55 |
| 6. | Was your performance in assignments discussed with you? | Every time | Never | $\begin{aligned} & \hline \text { Occasionally } \\ & \text { / Sometimes } \end{aligned}$ | Rarely | Usually |
|  |  | 33.70 | 11.86 | 19.11 | 9.73 | 25.60 |
| 7. | The institute takes active interest in promoting internship, student exchange, field visit opportunities for students. | Never | Often | Rarely | Regularly | Sometimes |
|  |  | 13.74 | 22.35 | 9.98 | 33.87 | 20.05 |
| 8. | The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. | Never | Often | Rarely | Regularly | Sometimes |
|  |  | 13.74 | 22.35 | 9.98 | 33.87 | 20.05 |
| 9. | The institution provides multiple opportunities to learn and grow. | Agree | Disagree | Neutral | Strongly agree | Strongly disagree |
|  |  | 29.78 | 11.26 | 22.44 | 29.35 | 7.17 |
| 10. | Teachers inform you about your expected competencies, course outcomes and programme outcomes | Every time | Never | Occasionally / Sometimes | Rarely | Usually |
|  |  | 33.79 | 8.45 | 21.84 | 8.70 | 27.22 |
| 11. | Your mentor does a necessary follow-up with an assigned task to you | Every time | I don't have a | Occasionally / Sometimes | Rarely | Usually |
|  |  | 31.57 | 11.95 | 21.50 | 8.62 | 26.37 |
| 12. | The teachers illustrate the concepts through examples and applications. | Every time | Never | $\begin{aligned} & \text { Occasionally } \\ & \text { I Sometimes } \end{aligned}$ | Rarely | Usually |
|  |  | 39.85 | 7.00 | 18.34 | 7.76 | 27.05 |
| 13. | The teachers identify your strengths and encourage you with providing right level of challenges. | Fully | Partially | Reasonably | Slightly | Unable to |
|  |  | 34.13 | 18.26 | 27.13 | 9.90 | 10.58 |
| 14. | Teachers are able to identify your weaknesses and help you to overcome them. | Every time | Never | $\begin{aligned} & \text { Occasionally } \\ & \text { I Sometimes } \end{aligned}$ | Rarely | Usually |
|  |  | 31.57 | 11.95 | 21.50 | 8.62 | 26.37 |
| 15. | The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. | Agree | Disagree | Neutral | Strongly agree | Strongly disagree |
|  |  | 31.74 | 8.11 | 21.84 | 30.72 | 7.59 |
| 16. | The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. | Moderate | Not at all | Some what | To a great | Very little |
|  |  | 32.17 | 8.79 | 18.52 | 32.08 | 8.45 |





## 21.Observation/Suggestions to improve the overall teaching - learning experience in

 your institution.A large number of students felt that overall quality of teaching-learning process in the institution is very good.

A good number of student(s) pointed out that more than 90 percent syllabus was covered in the classes.

Majority of learners agreed that the institution provides value added courses imparting life skills to them.

Some common observations were as follows:

* Teachers use student centric methods of teaching which become helpful for students.
* There should be improvement in basic infrastructure which facilitates Health \& Hygiene. There should be better provision for drinking water, girls' common rooms etc.
* The Internship \& Training programme offered by the college was very helpful in overall development of student.
* Various opportunities were given to participate and perform in extracurricular activities.
* The central library should be equipped latest editions of books.
* Teachers should identify slow learner and advance learner in their class.
* Overhead Projectors, Digital Boards, Microphone \& Speakers should be made available in all the classrooms.
* More time should be given to students to prepare for exams.
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